



Who may concern

October 16, 2018

### Reference letter for Techfusion LTD

Techfusion LTD configured and integrated a Cisco Unified Contact Center solution for our project in Post and Telecom of Kosovo. Mr. Dimo and his team did a great and fast job building a sophisticated solution for the needs of the customer. They delivered great value and proved to be flexible by dealing with numerous obstacles along the way.

We freely recommend them for similar project, because we are sure that they will implement it successfully.

Sincerely,  
Bashkim Selmani  
Chief Executive Officer  
pbc sh.p.k.

